



Volunteer Role

Shop Volunteer

Why the RNLI needs this role:	This role will help us save lives at sea by helping to make our shops a friendly, welcoming and attractive place to shop, selling an excellent range of unique and competitively priced products to raise vital life-saving funds.
Potential time commitment::	Flexible
Team:	Community Lifesaving
Responsible to:	Volunteer Shop Manager/Co-ordinator
Role specific responsibilities:	
This role involves:	<ul style="list-style-type: none"> Complying with the Volunteer Commitment Build the reputation of the shop in the local area Helping to make the shop a friendly and welcoming place by maintaining standards Displaying and restocking the unique lifeboat products in the shop and window in an attractive and eye catching way Operating the till (including end of day cashing up) and credit card machine, and packaging purchases With other team members, think of creative ways to maximise sales
Training and support:	<ul style="list-style-type: none"> Training to fulfil your volunteer role will be provided The RNLI will aim to provide opportunities for personal development in your volunteer role
What you will get from this role:	<ul style="list-style-type: none"> Join a motivated and enthusiastic team Gain valuable experience that will enhance your CV and set you apart in the job market Meet new people within your local community Satisfaction of giving back Gain charity sector contacts within a supportive environment Reasonable travel and lunch expenses covered

What you need for this role:	Required		Desirable	
	Time management	✓	People skills	✓
Numeracy skills	✓	Able to confidently handle money	✓	
Good team player	✓	Ability to volunteer on a standalone basis	✓	

RNLI Values: The RNLI has set values as an organisation that we ask all our staff and volunteers to uphold:	<p>Selfless: Willing to put the requirements of others before our own and the needs of the team before the individual, able to see the bigger picture and act in the best interests of the RNLI. Inclusive and respectful of others. Prepared to share our expertise with organisations that share our aims.</p> <p>Dependable: Always available, committed to doing our part in saving lives with professionalism and expertise, continuously developing and improving. Working in and for the community and delivering on our promises.</p> <p>Trustworthy: Responsible, accountable and efficient in the use of the donations entrusted to us, managing our affairs with transparency, integrity and impartiality.</p> <p>Courageous: Prepared to achieve our aims in changing and challenging environments. We are innovative, adaptable and determined in our mission to save more lives at sea.</p>
Health and safety responsibilities:	To be responsible for your own health and safety and that of others with whom you volunteer, by reporting all potential and actual health and safety matters including accidents using the correct procedures. Induction training will be provided at site.
Safeguarding:	The RNLI is committed to safeguarding and promoting the welfare of young people and vulnerable adults and, expects all staff and volunteers to share this commitment and comply with the RNLI Safeguarding Policy and Procedures. Level 2 requirements: Awareness and understanding of safeguarding policy and online safeguarding training module required to be completed upon commencement of role.